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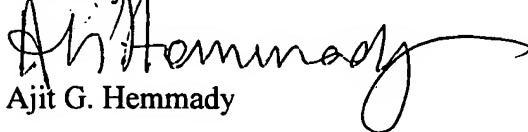
The Commissioner of Patents
USPTO
PO Box 1450
Alexandria, VA 22313

Dear Sir,

I am writing this letter to express my dissatisfaction at the Electronic Filing System (EFS) for US Patents. I feel that the system is really not set up for individuals to file patents. Since 2003, I have filed for three patents and the results in each case are very disappointing. I get the feeling that the examiners employed at USPTO have a bias against applications filed by individuals and would rather see all patents filed by patent attorneys/agents. They initiate office actions on most trivial items in the patents (mostly based on use of certain words, orders of claims, claim identifiers, nomenclature etc.). I get the feeling that this is being done to just "punt" the patent application for more work by the applicant for trivial reasons. Many times all errors are not pointed out at one time but in some instances they are brought up in a subsequent rejection. I received an office action on an application I filed for in 2003 and it was indicated in the office action that it was a final rejection without adequate reasons explaining as to why such determination was made. Just today I received an office action on my application 10/710,954 stating that the response to the previous office action did not contain a "remarks" section. The office action did not specify that I needed to include a "remarks" section (office action dated 3/31/10). The corrections made in response to the office action were included in the response and I don't understand the need for a "remarks" section which "further explains" the corrections in a response to an office action. In fact the cover letter that was included in the response to the office action did include the "explanation" of the changes made and it is my contention that a "remarks" section is nothing but a duplication of this information in the cover letter. I have not seen a "remarks" section in any patent. If the response was not adequate or had errors, I can understand raising objections to specific items in the response but taking an office action for lack of a section titled "remarks" in a response to an office action seems superfluous.

I would appreciate your response/comments.

Sincerely,


Ajit G. Hemmady